CUSTOMER RELEASE NOTES

This release of FTR Gold Monitoring Suite™ includes the following enhancements and features:

- Enhances the live streaming experience in FTR Monitor by introducing advanced streaming features. These features include improved streaming start-up time, automatic switch to file mode during interruptions to streaming, and extended audio streaming capability for WMV codec.
- Introduces the capability to convert Zoom recordings from .m4a to .trm format in FTR Manager.
- Enables playback of live audio and video streams from the Reporter Server.
- Includes various usability improvements and fixes for known issues.

Please refer to the New/Updated Features section below for a full list of recent updates.

Release Details

Version:	7.7
Release Date (target):	October 2023
Target audience:	Customers requiring the latest version of FTR Gold Monitoring Suite.
Components affected:	FTR Gold Monitoring Suite
OS Supported:	• Windows 10 - 32 and 64-bit OS • Windows 11
Documents Supplied:	• User Guide, FTR Monitor • User Guide, FTR Manager • User Guide, FTR Player • Setup Guide, FTR Monitoring Suite • Quick Reference Guide FTR Manager • Quick Reference Guide FTR Player • Customer Release Notes FTR Monitoring Suite

Notes:

- Verify that the pre-requisites mentioned in the Setup Guide have been met.
- Reporter and Monitor should have the same department.xml file when save destination is enabled.
- FTR Monitor 7.7 is compatible only with FTR Reporter 7.7 and Reporter Server 7.7.

New/Updated Features from 7.6

- Enhances the live streaming experience in FTR Monitor by introducing several advanced streaming features. These include automatic switching to file mode when interruptions occur during streaming, improved streaming start-up time, and the ability to play back audio stream when using WMV as the video codec.
- Introduces the capability to convert Zoom recordings from .m4a to .trm format in FTR Manager.
- Includes additional logs to indicate streaming failure.
- Enables playback of live audio and video stream from Reporter Server.
- Adds departmental support for all import tasks in FTR Manager.
- Supports contents to be imported to Sealed folder in FTR Manager.
- Includes support for wav files to be ingested in FTR Manager.
- Adds customized start time functionality for ingestion in FTR Manager.
- Introduces a new feature to automatically correct recording times if they overlap during ingestion in FTR Manager.
- Includes departments.xml and PrimaryBackupAssociations.txt in system info zip file.
- Adds timeout to log sheet search functionality.
- Supports offsetting manual recording time in FTR Manager.

Issues Fixed from 7.6

- Addresses an issue where the Monitor fails to update after the Reporter recovers from a network drop-out.
- Addresses an issue in FTR Monitor where the location name gets truncated in the side panel.
- Addresses an issue where Player displays inaccurate duration.
- Enables range adjustment buttons on the Player in streaming mode.
- Addresses an issue where users can no longer input the manual start time for files being ingested in Manager.
- Addresses an issue in FTR Player where "Not playing at end" warning shows even when it is disabled in registry key.
- Addresses an issue in FTR Monitor that prevents user from checking the log sheet save location on warehouse server.
- Addresses an issue in FTR Manager with tag hearing functionality where multiple hearing starts can be inserted without a stop.
- Adds support for live listening in polling mode.
- Addresses an issue in FTR Player to make foot control work with Windows 11 22H2.
- Refined an error message in FTR Player related to playing inaccessible files on Warehouse Server.
- Addresses an issue in FTR Player where inaccessible sealed files on Warehouse Server were shown as public.
- Addresses an issue in FTR Player to support playback of RD2 files.

- Addresses an issue in FTR Manager where 2.x WAV files cannot be reformatted.
- Addresses an issue in FTR Manager where manual stop time could not be set for scheduled recording.
- Addresses an issue in FTR Manager where preview only works once.
- Addresses an issue in FTR Manager to show ingestion progress percentage accurately.
- Addresses an issue in FTR Manager where ingested files play slowly.