

Record and transcribe in *confidence*.

Discover the peace-of-mind of a complete FTR | Auscript managed solution.

Talk to us today.

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We help you navigate and manage the complexity, so you can capture, store and deliver the court record with *confidence*.

At *For The Record* and *Auscript*, we know that quality and complete audio capture is critical for governance and the court reporting process. That's why we are set up to support courts with solution design and technology implementation through to providing support, transcript and audio management and production, managed court and online customer services.

All of our managed services integrate to ensure the complete capture and distribution of a crystal clear audio recording or verbatim transcript. High quality recordings make everything in the court record process more manageable, efficient and useful, and enable accurate transcripts to be prepared faster. With faster access to court recordings, judges and other legal officers can quickly review or even play earlier recordings to the courtroom as part of the proceedings.

The complete For The Record (FTR) and Auscript managed solution is the ultimate court recording and reporting service. It allows court administrators to embrace an on-demand model resulting in reduced costs to courts while protecting court governance and providing reliable, efficient service delivery.

Consulting, Design & Implementation



- High level process review
- Process and solution design
- System Installation

We collaborate with courts to review existing operations and provide structured, consultation-driven insights and designs for improving the digital recording experience and managing the complexities of the court reporting process across courtrooms and jurisdictions.

An implementation overseen by our experienced sound and technology professionals assures a smooth, timely transition from system installation, integration with telephone and video conference facilities and case management systems, to testing and sign-off.

Recording Technologies



- Courtroom technology
- Recording infrastructure
- Recording software

The simplicity of our high fidelity audio and HD video recording solution makes it an ideal choice for courts of all sizes and types that require the highest levels of performance and reliability in a package that is easy to use and manage.

Our technologies have been developed to adhere to or exceed rigorous security requirements. Recording integrity is assured through to the end user with a combination of secure networks and technical monitoring services. Recordings in cloud-based storage can also be encrypted using the industry's first application of blockchain technology.



Managed Court Services



- Remote, centralized recording and monitoring
- Secure networks, archiving and storage

The management and monitoring of courtroom recording is key to delivering a complete and accurate court record.

Significant cost savings, efficiencies and importantly, peace-of-mind can be achieved through our remote and on-site recording and monitoring services, which include sound checks, the starting and stopping of recordings, and the prompt identification of issues and technical faults.

We also enable courts to easily manage content conversion, store recordings, and allow approved users to immediately access and use relevant content.

Online Customer Services



- Ordering and playback of audio recordings
- Transcript orders and delivery

Our free, secure online portal enables court users to easily order, purchase, track and access transcripts. Audio recordings can also be made available – allowing users to listen to proceedings in near real-time from any mobile device.

Support



- Technology support, repair and maintenance
- Software support and assurance

The recording system is relied on to capture courtroom proceedings. Our global support provides fast, helpful assistance to resolve unexpected technical issues and ensure system health and a stringent testing regime.

Transcript Production



- Transcription management
- Transcript production

We manage the assignment and production of more than 2.5 million pages of transcript per year, with the fastest turnarounds available in the world and guaranteed quality.

Our platform allows courts to manage audio and transcript orders quickly and easily, and offers improved governance through enhanced transparency, approval processes and reporting.

Our transcript production workflow is less labor intensive, geographically scalable and data rich. Our technology enables the simultaneous creation of log notes and replication of data to a storage location. Log notes, created either in real-time or post event, electronically time link the court proceedings to the audio files so audio transcribers can rapidly navigate the required segments to produce a transcript. This allows us to record and transcribe matters simultaneously and deliver transcripts just minutes behind the spoken word.

Every transcript is produced by our security-cleared audio transcribers and quality checked in accordance with our quality management system.

We understand that timing is everything for our clients and offer a range of turnarounds to suit including running, same day, deferred and real-time.