



Monitor Your Courtroom Technology with **EMS**



Gain confidence that your court technology is functional with For The Record's **Enterprise Monitoring Service (EMS)**.

ACT on real-time data.

RESOLVE problems faster.

AVOID costly delays.

For The Record's Enterprise Monitoring Service (EMS) puts quality and efficiency in your hands.

EMS remotely monitors your digital court recording technology, ensuring that you are ready to capture the court record at all times.

How It Works

EMS interfaces with recording devices and other IP-enabled peripherals located in the courtroom. It constantly checks each device to confirm that it is functioning and allows for proactive and timely responses to equipment failures. When a fault is detected, For The Record's support team or your court's IT team are alerted, allowing you to respond quickly.

Enterprise Monitoring Service

Key Benefits

Standard service



Customer dashboard access and notifications deliver critical equipment and outage alerts to the right people instantly.



EMS's reporting provides courts with detailed information on device errors, recurring issues, and system utilization for more informed budget and workflow analysis.



Immediate issue notification enhances problem identification and the ability to promptly respond.

Premium level



EMS performs automated sound checks and analytics at a scheduled time each day prior to the commencement of court proceedings.



Automated scheduled checks of system devices and failure/fault alerts reported by For The Record staff enable court staff to focus on other critical activities.

Enterprise Monitoring Service

EMS is available in two flexible service levels to meet your needs.*

Features	Standard	Premium
Automated system device checks & dashboard analytics	✓	✓
Email notifications	✓	✓
Stored data	7 days	120 days
Text message notifications		✓
Third party notification available		✓
Phone call notifications		✓
Automated sound checks & analytics		✓



“EMS is the first of its kind in the court recording market. It offers customers the confidence and peace of mind that their court recording systems are functional and able to capture the critical court record.”

- Peter Wyatt, CEO of For The Record

*A current For The Record support contract is required.

Technical Monitoring of Today's Courtroom

The impact of monitoring the court recording environment goes beyond what's happening in the courtroom today.

When someone's freedom, wealth or family are on the line, EMS is one of the safeguards to assist the capture of the court record.

When you have timely performance data about when, where and how you record, you can drive operational efficiencies.



For more information or to schedule a demonstration, please contact sales@fortherecord.com or call 877-650-0958.

Globally, For The Record provides courts with leading edge recording systems and gives judges, court reporters and attorneys fast, reliable access to court recordings.

www.fortherecord.com

 For **The Record**

It's important to note that EMS is a technical monitoring service only and does not control or manage the digital recording system.