



**BENEFITS OF A RUBY SERVICE CONTRACT:**

- 24/7 telephone support on all FTR software and hardware products.
- One-hour response time for all e-mail & web support requests.
- Customer notification of problem resolution status.
- Convenient personalized online profile of all your company's FTR service contracts.

***Help is Only a Phone Call Away!***

If your court, legislature or council uses FTR software and/or hardware products, and quick, efficient problem resolution is critical to your organization's mission, you need FTR's **Ruby Service Contract**. The **Ruby Service Contract** is FTR's telephone support contract that includes the benefits shown at left.

Although FTR products are known for their reliability, the **Ruby Service Contract** provides you with the assurance and peace of mind that if you have a question with any FTR product, help is only a phone call or e-mail message away.

Don't delay! You can start enjoying the benefits of the **Ruby Service Contract** immediately.



*Note: Phone support for customers without a current support contract will be charged at the current per incident rate.*